



DELIVERABLE REPORT

D1.3

“MASELTOV Advisory Board”

MASELTOV

Mobile Assistance for Social Inclusion and Empowerment of Immigrants with
Persuasive Learning Technologies and Social Network Services

Grant Agreement No. 288587 / ICT for Inclusion

collaborative project co-funded by the
European Commission - Information Society and Media Directorate-General
Information and Communication Technologies - Seventh Framework Programme (2007-2013)

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| PP | Restricted to other programme participants (including the Commission Services) | |
| RE | Restricted to a group specified by the consortium (including the Commission Services) | |
| CO | Confidential, only for members of the consortium (including the Commission Services) | |

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|--|--|--------------|
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| 02  | CURE CENTRUM FUR DIE UNTERSUCHUNG UND REALISIERUNG ENDBENUTZER- ORIENTIERTER INTERAKTIVER SYSTEME | AT |
| 03  | RESEARCH AND EDUCATION LABORATORY IN INFORMATION TECHNOLOGIES | EL |
| 04  | FUNDACIO PER A LA UNIVERSITAT OBERTA DE CATALUNYA | ES |
| 05  | THE OPEN UNIVERSITY | UK |
| 06  | COVENTRY UNIVERSITY | UK |
| 07  | CESKE VYSOKE UCENI TECHNICKE V PRAZE | CZ |
| 08  | FH JOANNEUM GESELLSCHAFT M.B.H. | AT |
| 09  | TELECOM ITALIA S.p.A | IT |
| 10  | FLUIDTIME DATA SERVICES GMBH | AT |
| 11  | BUSUU ONLINE S.L | ES |
| 12  | FUNDACION DESARROLLO SOSTENIDO | ES |
| 13  | VEREIN DANAIDA | AT |
| 14  | THE MIGRANTS' RESOURCE CENTRE | UK |

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EXECUTIVE SUMMARY

The function of the MASELTOV Advisory Board (MAB) is to assist the project team from the beginning by surveying its progress and by bringing in their expertise through expert discussions, workshops, review of project results, and discussion on project objectives, including definition of a future activity plan on ICT & Immigration in Europe. The MAB offers an opportunity to extend the spectrum of stakeholders and also the regional representation within the project that could be directly operating on the outcome of MASELTOV. The members of the MAB will be experts and professionals from the different areas which are of relevance for the project.

The report is structured as follows. Section 1 provides the principle definitions on the objectives of the MASELTOV Advisory Board (MAB) and its speaker. Section 2 describes the planned configuration of the MAB. Section 3 describes the initial implementation with the detailed description of expertise of the individual MAB members. Section 4 describes the time plan for implementation. Finally, Section 5 draws general conclusions on the expected results for the success of the project.

1. DEFINITION AND OBJECTIVES OF THE MASELTOV ADVISORY BOARD (MAB)

1.1 INTRODUCTION

MASELTOV represents a very ambitious and integrated endeavor to develop innovative information and communication technologies for the benefit of immigrants entering Europe from outside. In general, an advisory board offers the opportunity to the management of MASELTOV to get from outside observers a more complete picture of the requirements on the project progress and to correct any perceived shortcomings at an early point in time.

The standard and baseline function of the MASELTOV Advisory Board (MAB) is to assist the project team and support its progress by

- (i) bringing their expertise through expert discussions, workshops, review of project results, and discussion of project objectives;
- (ii) providing recommendations to the project at critical decision points in time;
- (iii) contributing to the definition of future activities on ICT & Immigration in Europe.

The MAB offers an opportunity to **extend the spectrum** of stakeholders and also the regional representation within the project that could be directly operating on the outcome of MASELTOV. The majority of the members of MAB have in principle been selected prior to the project and the MAB will be formally and fully established within the first project year. The size of the MAB should ideally be between a minimum of 5 and a maximum of 15 members that should constitute it.

At project start not all members have been determined at once because the consortium prefers to discuss the configuration of the MAB in depth during the project in order to be able to react to the most urgent requirements at time. The members of the MAB are expected to be experts and professionals from the different areas which are of relevance for the project. One of the MAB members is selected as speaker and manager of the MAB. Members of the MAB will **receive the relevant project reports** and are **invited to participate** in dedicated project **workshops** – about once a year - in order to review the results achieved and to give recommendations to the project team for future work. **Funding for the travel and accommodation of the invited members, including the Speaker, will be supplied by the MASELTOV project funds, in full agreement with the project plan.** Agreed input can be publicly available on the project homepage. Furthermore, it will be distributed by the MASELTOV newsletter to all interested persons worldwide and thus has an impact on the reception and success of the project. All publications concerning information about or from members of the MASELTOV Advisory Board need a priori made agreement between the MAB members and the project coordinator. Details are outlined in the following Sections.

Apart from the standard function, MAB members are asked whether a **specific contribution** to the project could be agreed upon. For example, members could particularly inform about their specific regional aspects that would be interesting to the project MASELTOV, inform about activities of their specific stakeholder community, or even assist in strategic decision along the project duration.

The communication with the MAB aims at optimizing the project success as well as broadening the scope of MASELTOV. Finally, members of the MAB will be invited to assist the MASELTOV consortium in preparing a roadmap for future R&D in the field of ICT for social inclusion in the context of migration and from this produce an outlook on exciting

topics that are worth to be investigated and on technologies that should further be developed in the future.

1.2 CONSTRAINTS GIVEN BY THE DESCRIPTION OF WORK (DOW)

A specific view on the function and the scope of the MAB is obtained from the contractual documents between MASELTOV consortium and the European Commission.

In particular, the Description of Work (DOW, Annex I, part B of the contract) proposes a specific configuration and objectives of the MAB in the context of strategic aspects:

- High expertise in the project consortium and the Advisory Board will **ensure to fulfil the market expectations**. To safeguard this process MASELTOV aims to involve additional domain experts (project coordinators, NGO directors) in the early stages of the development process.
- Furthermore, **representatives of additional telecommunication companies in Europe**, such as experts with contacts to the France Telecom, will be invited into the MASELTOV Advisory Board so that altogether participants and Advisory Board will achieve a very high strategic coverage in Europe for direct or indirect exploitation.
- Furthermore, a strong Advisory Board will be established within MASELTOV to **install an expert network to realise an intensive discussion and comprehensive exchange of know-how**. The rapidly growing immigration in Europe requires further involvement of experts from different European countries to consider the varying end user situations and specific requirements.
- Intermediary user organisations, end user groups and the expertise of voluntary social workers as well as **social experts from different European countries** could be integrated as project partner or as expert in the MASELTOV Advisory Board (MAB).

1.3 CLUSTERING PROJECT DGEI

In addition, there will be some members dedicated to link closer to the **clustering project** that MASELTOV is dedicated to, i.e., the DGEI (Digital Games for Empowerment and Inclusion) project and for this purpose, MASELTOV will include the coordinators of the two other projects in the cluster, i.e., ASC-INCLUSION and TARDIS, into the MAB. Concretely, two members from the DGEI clustering projects, i.e., **Björn Schuller** from the Technische Universität München and **Nicolas Sabouret** from Sorbonne University Paris will be included. It has been agreed together (see Annex I of the contract) that they will be part of the Advisory Board (at the same time the coordinator of MASELTOV will be in the Advisory Board of the other projects). Their participation and contribution will be without costs to the project.

1.4 FIRST STEPS FOR MEMBERS OF THE MASELTOV ADVISORY BOARD

Members of the MASELTOV Advisory Board (see below) in its initial configuration will be officially informed about their membership latest by September 2012. The procedure to start off the process of communication with the Advisory Board is as follows,

- MAB members receive this deliverable report D1.3.
- MAB members receive the MASELTOV DOW.
- MAB members receive a selected number of first, relevant public deliverables of the MASELTOV project.
- MAB members will be invited to join the first MASELTOV workshop dedicated to the communication between MASELTOV project, participants, and the MAB

members, which will most certainly take part in December 2012, most probably in Torino, Italy. The details of the location and time will be determined until mid of September 2012. The travel costs of the trip to the workshop and the accommodation will be completely covered (with the only exception for DGEI cluster members) by the MASELTOV project.

- MAB members will receive an invitation message of the MAB Speaker in order to initiate and maintain communication between the MAB and the project.

MAB members are *not* meant to be involved in

- Preparation of MASELTOV deliverables.
- A priori unlimited access to MASELTOV project resources.

Since only MASELTOV project members have signed the Consortium Agreement, any third party has to access MASELTOV information repositories using a NDA (Non-Disclosure Agreement) signed by the project partners and the MAB member.

1.5 DEFINITIONS

In the following we define the concrete roles of the member and the head of the MASELTOV Advisory group.

1.5.1 ROLE OF THE MEMBER OF THE MASELTOV ADVISORY GROUP

Each member of the MAB is voluntarily cooperating with the MASELTOV project. This means that no member can be obliged to cooperate or participate in a meeting. However, MASELTOV defines a **profile of cooperation** that each MAB member will be asked to agree upon.

The proposed profile of cooperation includes:

- **Joining (1-3) MASELTOV workshops** in which the consortium will present the project progress, the MAB members present their expertise that would be valuable to the project, and finally MAB and consortium will discuss on research and development road maps for the next project period. Invitations to workshops can be rejected by MAB members if their time plan does not allow participation. The MAB workshops will be in association with MASELTOV project plenary meetings so that a close communication with MASELTOV participants will be guaranteed. *MASELTOV workshops are organized by the project coordinator in assistance of the speaker of the MAB.*
- **Major communication** about the MASELTOV project will be via E-mail and phone contacts through the coordinator together with the Speaker of the MAB. These persons will jointly form a cooperative team for the interfacing of project relevant information and relevant questions. *All communication apart from this communication does not represent the “official” statement of the project.* However, individual communication of any person in the MASELTOV consortium is possible, encouraged but does not oblige the MAB member to any information exchange if it would not be in her personal interest.
- **Receiving deliverables** from the coordinator that are of crucial importance with respect to a relevant milestone in the project. The MAB member will *be asked* for the **evaluation of deliverables** and commenting it, probably issuing recommendations on how to proceed. These deliverables will be selected by the MASELTOV Management

Board in order to guarantee to keep the communication on relevant issues. It is important to understand that these recommendations will be at no point in time of the project be binding to the consortium but are exclusively targeted towards extending the awareness of the consortium on the project topics. The process of evaluation will be *organized by the coordinator and the speaker of the MAB*. However, any participation in the evaluation is – though highly welcomed - completely voluntarily and by no means MAB members are obliged to follow the invitations.

- Members will be informed on a monthly basis about the progress of the project and in particular on news with respect to the project progress and topics in terms of a brief **monthly news message, starting with September 2012**, in order to keep them updated. The monthly news message will be *prepared by the project coordinator and the speaker of the MAB*.
- Members automatically receive the **MASELTOV newsletter**, a collection of news, in-depth views on the project and its consortium, and contribution by related partners. The newsletter will be issued every four months, i.e., three times each year. The newsletter will be *prepared by the project coordinator and the speaker of the MAB*.
- MAB members will be **invited to voluntarily contribute to outline a white paper** for future work on research topics in the context of “Digital Games for Empowerment and Inclusion”. The contribution will be *prepared and accompanied by the project coordinator, in cooperation with the head of the clustering initiative, Björn Schuller*. Most probably, contributors will show up as co-authors in the special version of the white paper.
- MAB members will be **invited to voluntarily contribute to outline a future activity plan** on ICT & Immigration in Europe. MASELTOV plans to organise and run an international conference on “ICT and Immigration” in the final project year – the MAB would support the shaping of the conference as well. The process of the shaping together with the MAB will be *organized by the speaker of the MAB together with the coordinator*.

1.5.2 ROLE OF THE SPEAKER OF THE MASELTOV ADVISORY GROUP

There will be one speaker – *Stefano Kluzer* - dedicated to assist the coordinator in the communication processes with the MAB members, such as in the

- Organisation of the collected response of the MAB to the submission of selected project deliverables. The MASELTOV Management Board will select the deliverables for the MAB.
- Preparation of monthly news message in joint cooperation with the coordinator.
- Preparation of the MASELTOV newsletter in joint cooperation with the coordinator.
- Assistance to the organisation of the MASELTOV workshops that bring together the MASELTOV consortium with the members of the MAB.
- Provide information on the policy implications and prerequisites associated with MASELTOV, given the work experience with different levels of government, from regional to national to EU.

2. CONFIGURATION PLAN

Table 1 – overview on MASELTOV Advisory Board initial configuration (as of September 2012).

| no | name | ctry | Expertise | status* |
|----|---|-----------|--|------------|
| 01 | Stefano Kluzer | IT | European & regional strategic ICT & migration | RTJ |
| 02 | Clara Centeno | ES | European Commission, ICT and migration | RTJ |
| 03 | Mike Sharples | UK | Mobile learning | RTJ |
| 04 | Maria Garrido | US | Migration policy, USA | RTJ |
| 05 | Otto Rath | AT | Illiteracy in Austria and Europe | RTJ |
| 06 | Björn Schuller | DE | DGEI, Technische Universität München | RTJ |
| 07 | Nicolas Sabouret | FR | DGEI, Sorbonne University, Paris | RTJ |
| 08 | Alina Cibeá | AT | European migration policies, Vienna, Austria | RTJ |
| 09 | Monica Reynaudo | IT | Gruppo Abele, Torino; expertise on immigrants' requirements, especially in Italy | RTJ |
| 10 | <i>proposed: Torkil Clemmensen</i> | <i>DK</i> | <i>TBC</i> | <i>TBC</i> |
| 11 | <i>proposed: Jutta Manninger</i> | <i>AT</i> | <i>Quality management and target groups in public transportation</i> | <i>RTJ</i> |
| 12 | <i>proposed: Laura Pearson</i> | <i>UK</i> | <i>Language learning with handhelds</i> | <i>RTJ</i> |
| 13 | <i>proposed: Jean Bonnet</i> | <i>FR</i> | <i>Institute EURECOM, Nice</i> | <i>TBC</i> |
| 14 | <i>Proposed: Turkish / Arab association or international diplomat</i> | <i>-</i> | <i>TBC</i> | <i>TBC</i> |

* status: RTJ=ready to join, TBC=to be contacted

3. INITIAL CONFIGURATION OF THE MASELTOV ADVISORY BOARD (MAB)

3.1 STEFANO KLUZER, PRIVATE CONSULTANT – SPEAKER OF THE MASELTOV ADVISORY BOARD

| | |
|--------------|---|
| contact | <p>STEFANO KLUZER private consultant, Modena, Italy</p> |
| expertise | <p>Since 2010, consultant-researcher for: the Emilia-Romagna Regional Government (eInclusion issues within the digital literacy Pane & Internet project); IN3 at Universitat Oberta de Catalunya (ConnectIEM online survey of ICT use by migrants in Europe); the Emilia-Romagna regional development agency Ervet (study on the creative and cultural industries); LAB learning project (Comenius) as quality assurance expert.</p> <p>In 2007-2009 worked in Sevilla (Spain) as scientific officer at the Information Society Unit of IPTS (Inst. for Prospective Tech. Studies) of the European Commission's Joint Research Centre. Research focused on eInclusion, specifically immigrants and ethnic. Previously worked on e-government and regional information society policies in Italy and specifically in Emilia-Romagna. Economist, researcher on ICT-related innovation, regional and national information society policies, e-government and currently e-Inclusion, looking at cultural diversity, immigrants and ethnic minorities.</p> |
| contribution | <ul style="list-style-type: none"> • To become SPEAKER of the MAB and getting responsible for liaison activities between MAB, the project partners and third parties • To bring to the MAB relevant issues that need their advice and disseminating/acting upon the feedback and other input that the AB will provide to the project. • To overview policy implications and prerequisites associated with MASELTOV, given the work experience with different levels of government, from regional to national to EU. • To review, if possible user requirements and scenarios • To review project deliverables, if possible • To join MAB workshops for consulting on MASELTOV strategic objectives • To give presentations at the MAB meetings on recent issues regarding the own expertise |

3.2 CLARA CENTENO, JOINT RESEARCH CENTER, EUROPEAN COMMISSION

| | |
|--------------|--|
| contact | <p>CLARA CENTENO Institute for Prospective Technological Studies (IPTS), Inclusion & Cultural Diversity: ICT for integration of immigrants & ethnic minorities (IEM) Joint Research Center (JRC), European Commission, Sevilla, Spain. http://fiste.jrc.ec.europa.eu/pages/staff.cfm</p> |
| expertise | <p>Clara Centeno has degrees on Telecommunication Engineering and Business Administration. She worked 13 years on the banking business services sector, providing technology, systems and business and strategy advice on the use of Information and Communication Technologies (ICT) in the banking sector across Europe.</p> <p>Since 2001, she is working at the Institute for Prospective Technological Studies (IPTS) of the European Commission Joint Research Centre, carrying out evidence based socio-economic research on Information Society developments and ICT take-up in the European Union.</p> <p>Since 2006 she is leading the research activities to support the development of European policies that aim at applying ICT-based applications and services to: increase socio-economic inclusion of groups at risk such as migrants, youth at risk and women; to support availability and quality of caregivers in domiciliary settings; to make learning more efficient, equitable and innovative; to identify what will be the future skills needed to work in Europe and what will be the new ways to acquire them; and, to enhance public governance.</p> |
| contribution | <ul style="list-style-type: none"> • To bring in the strategic view of the European Commission, in particular with respect to the Digital Agenda 2020 • To review, if possible user requirements and scenarios • To review project deliverables, if possible • To join MAB workshops for consulting on MASELTOV strategic objectives • To give presentations at the MAB meetings on recent issues regarding the own expertise |

3.3 MIKE SHARPLES, UNIVERSITY OF NOTTINGHAM

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| Contact | <p>MIKE SHARPLES Director of the Learning Sciences Research Institute, University of Nottingham, UK http://www.eee.bham.ac.uk/sharplem/</p> |
| Expertise | <p>Mike Sharples is Professor of Learning Sciences and Director of the Learning Sciences Research Institute at the University of Nottingham . The LSRI is a centre of excellence for research in the learning sciences and technological innovation. Research at the Institute explores the fundamental processes and practices of learning, and how to design new technologies to enhance human learning and interaction.</p> |
| Contribution | <ul style="list-style-type: none">• To bring in central expertise and experience on mobile learning projects in Europe and worldwide• To review, if possible user requirements and scenarios• To review project deliverables, if possible• To join MAB workshops for consulting on MASELTOV strategic objectives• To give presentations at the MAB meetings on recent issues regarding the own expertise |

3.4 MARIA GARRIDO, UNIVERSITY OF WASHINGTON, USA

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| contact | <p>MARIA GARRDIDO, PhD Research Assistant Professor, Technology & Social Change Group, University of Washington, Information School, USA http://tascha.uw.edu/people/maria-garrido/</p> |
| expertise | <p>Maria Garrido is a research faculty for the Technology & Social Change Group (TASCHA) at the University of Washington. Her research explores the role of information technology in fostering economic development in low-income communities in Latin America, the United States, and in a recent study, in the European Union. She has published research on how grassroots organisations make use of information technology as a tool to mobilise civil society and to create networks of solidarity to work towards social change, for example in the context of Latin America</p> |
| contribution | <ul style="list-style-type: none"> • To bring in expertise with a wealth of projects on Latin American population in US and origin countries, together with experience about the US strategic view • To review, if possible user requirements and scenarios • To review project deliverables, if possible • To join MAB workshops for consulting on MASELTOV strategic objectives • To give presentations at the MAB meetings on recent issues regarding the own expertise |

3.5 OTTO RATH, INSPIRE THINKING AUSTRIA

| | |
|---------------------|--|
| contact | <p>OTTO RATH Inspire Thinking, association, Graz, Austria http://www.inspire-thinking.at/en/team/otto-rath/</p> |
| expertise | <p>CEO and founder of the Austrian association “inspire thinking” for social project management and consulting on appropriation of basic education skills. Project coordinator in national and international projects on illiteracy and education, current project activities in the European project EQUAL on Equal Opportunities through basic education skills.</p> |
| contribution | <ul style="list-style-type: none"> • To focus and feedback on illiteracy issues • To reflect on basic education issues • To review, if possible user requirements and scenarios • To review project deliverables, if possible • To join MAB workshops for consulting on MASELTOV strategic objectives • To give presentations at the MAB meetings on recent issues regarding the own expertise |

3.6 BJÖRN SCHULLER, TECHNISCHE UNIVERSITÄT MÜNCHEN

| | |
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| contact | <p>BJÖRN SCHULLER Technische Universität München, Munich, Germany http://www.schuller.it/</p> |
| expertise | <p>Björn Schuller, PhD, is coordinator of the FP7 project ASC-INCLUSION¹. He received his diploma in 1999 and his doctoral degree for his study on Automatic Speech and Emotion Recognition in 2006, both in electrical engineering and information technology from TUM. He is tenured as Senior Researcher and Lecturer in Pattern Recognition and Speech Processing heading the Intelligent Audio Analysis Group at TUM's Institute for Human-Machine Communication since 2006. From 2009 to 2010 he lived in Paris/France and was with the CNRS-LIMSI Spoken Language Processing Group in Orsay/France dealing with affective and social signals in speech. In 2010 he was also a visiting scientist in the Imperial College London's Department of Computing in London/UK working on audiovisual behaviour recognition. Best known are his works advancing Human-Machine-Interaction, Cognitive Systems, Audiovisual Processing, Affective Computing, and Music Information Retrieval. Dr. Schuller is a member of the ACM, HUMAINE Association, IEEE and ISCA and (co-)authored 2 books and more than 200 publications in peer reviewed books (15), journals (23), and conference proceedings in the field of signal processing, and machine learning leading to more than 1,700 citations - his current H-index equals 21. He serves as member of the steering committee and guest editor of the IEEE Transactions on Affective Computing, as guest editor for the Computer Speech and Language, Speech Communication and the EURASIP Journal on Advances in Signal Processing, reviewer for more than 20 further leading journals and multiple conferences in the field, and as invited speaker, session and challenge organizer including the first of their kind INTERSPEECH 2009 Emotion and 2010 Paralinguistic Challenges and chairman and programme committee member of numerous international workshops and conferences. Project steering board activity and involvement in current and past research projects include the awarded SEMAINE project funded by the European Community's Seventh Framework Programme (FP7/2007-2013).</p> |
| contribution | <ul style="list-style-type: none">• To bring in and cooperate with expertise on affective computing and computational audio• To reflect on project management issues• To review, if possible user requirements and scenarios• To review project deliverables, if possible• To join MAB workshops for consulting on MASELTOV strategic objectives• To give presentations at the MAB meetings on recent issues regarding the own expertise |

¹ <http://www.asc-inclusion.eu/>

3.7 NICOLAS SABOURET, UNIVERSITÉ PIERRE ET MARIE CURIE – PARIS 6

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| contact | <p>NICOLAS SABOURET Université Pierre et Marie Curie – Paris 6, France http://www-poleia.lip6.fr/~sabouret/index-english.html</p> |
| expertise | <p>Nicolas Sabouret is coordinator of the FP7 project TARDIS². He is a specialist on multi-agent interaction, affective computing and knowledge representation and reasoning. He is very active in the domain of Dialogue Agents and Affective Agents in France and proposed models for human-agent interaction based on natural language and agent protocols. UPMC, the largest scientific University in France has 4 500 researchers and teachers, 180 laboratories, 30 000 students and 700 scientific PhD delivered per year. UPMC is involved in numerous international partnership agreements and has France's largest scientific library and infrastructures. UPMC European Affairs office, in charge of the EU projects, has managed so far 90 FP7 projects. The Laboratoire d'Informatique de Paris 6 (LIP6) which is dedicated to computer science is internationally recognised as a leading research institute. As joint research unit, it regroups 150 researchers from the UPMC, the Centre National pour la Recherche Scientifique (CNRS), the Institut National pour la Recherche en Informatique et en Automatique (INRIA) and other universities. It has a very broad spectrum of research activities from networks, distributed systems, databases and languages to simulation, numerical computationaid to decision and symbolic reasoning. In the Decision, Intelligent Systems and operational Research department (DESIR), we focus on Artificial Intelligence research and we have been working for several years on affective computing.</p> |
| contribution | <ul style="list-style-type: none"> • To bring in and cooperate with expertise on multi-agent interaction, affective computing and knowledge representation and reasoning • To reflect on project management issues • To review, if possible user requirements and scenarios • To review project deliverables, if possible • To join MAB workshops for consulting on MASELTOV strategic objectives • To give presentations at the MAB meetings on recent issues regarding the own expertise |

² <http://tardis.lip6.fr/>

3.8 ALINA CIBEА, INTERNATIONAL CENTER FOR MIGRATION POLICY DEVELOPMENT

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| contact | <p>ALINA CIBEА International Center For Migration Policy Development, Vienna, Austria http://research.icmpd.org/1400.html</p> |
| expertise | <p>Alina Cibeа is Associate Research Officer at the International Center For Migration Policy Development (ICMPD), Vienna, Austria. She studied Political Science at the University of Bucharest and Universidad Complutense of Madrid, with a focus on International Relations and Development. Postgraduate Programme and Master in International Studies from the Diplomatic Academy of Vienna, with an interdisciplinary curriculum in international and European law/economics/politics/history.</p> <p>Alina Cibeа has worked in international as well as national and non-governmental environments, previous work placements including the EU Fundamental Rights Agency, the UNHCR OSCE Liaison Office, the Council of Europe and the International Helsinki Federation for Human Rights. Her experience lies with cross-sectoral applied research and policy analysis on a variety of topics, though she has also been occasionally involved in project development and project management at an operational level.</p> <p>At ICMPD she has been working mainly on comparative studies and policy papers in the areas of migration, integration, non-discrimination and equal opportunities, social inclusion, family migration, trafficking in human beings, and irregular migration at the national, EU and international level. She is currently involved in the study on the fundamental rights situation of irregular migrants in the EU commissioned by the FRA (FRIM), the development of the pilot project for the Rapid Asylum Inflow Alert System (RAIAS) aimed at providing timely analysis on asylum related flows to the ICMPD Member States, as well as in a number of different policy and research papers on an ad-hoc basis.</p> |
| contribution | <ul style="list-style-type: none"> ● To bring in expertise on migration policy development in Europe ● To review, if possible user requirements and scenarios ● To review project deliverables, if possible ● To join MAB workshops for consulting on MASELTOV strategic objectives ● To give presentations at the MAB meetings on recent issues regarding the own expertise |

3.9 MONICA REYNAUDO, GRUPPO ABELE ITALY

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| contact | <p>Monica Reynaudo Head of the Research and Documentation Centre of Gruppo Abele Association, Italy mreynaud@gruppooabele.org 00393315753838 mobile phone 00390113841058 office Monica Reynaudo, Ph.D., currently trainee in Cognitive Psychotherapy, graduated in Work and Organizational Psychology; from 2007 to 2009 she was Adjunct Professor of “Community empowerment” at the Faculty of Psychology, University of Turin; since 2006 she has been Head of the Research and Documentation Centre of Gruppo Abele Association. The research team currently works on second generations and migration processes, drug use among Italian and migrant people, poverty.</p> |
| expertise | <p>Gruppo Abele Association</p> <p>Gruppo Abele Association was established in 1965 and since then its development has considerably influenced the social field both locally and at the national level. The association has always tried to combine attention to vulnerable people with its cultural and political commitment aimed at achieving social justice.</p> <p>The Association’s projects and activities include basic services, communities for addiction problems, listening and counselling services for both Italian and migrant people and victims of sexual exploitation. Its commitment to social research, information dissemination and education has been accomplished over time through the publication of two monthly periodicals, the setting up of a Research and Documentation Centre with a specialized library, educational paths aimed at young people, operators and families. International cooperation projects in Africa, and a consortium of social cooperatives committed to job placement for disadvantaged people are also included in the Association’s ordinary initiatives.</p> <p>Every year Gruppo Abele Association undertakes various projects, therefore we present a summary of the activities carried out in 2011. We saw an increase in requests for help concerning economic, housing and social distress issues and the association tried to meet such demands, by networking with other local resources. As a consequence not only did the assistance provided to foreigners in our centres increase, but so did also the requests from Italians, both men and women.</p> |

Our counselling and guidance service met 400 people, and gave assistance to 75% of them, i.e. they were followed for a period of about 3 months at least through meetings and support groups. 1400 interviews were conducted with people in difficult situations and 2200 phone calls requesting help were processed. The drop-in centres working night and day had more than 30.000 passages.

Sixty people including 8 women with children were hosted in our communities.

The Association intensified the activities designed for the families, not just the most “vulnerable” ones, (those with cases of substance addiction), but in general for those looking for assistance in the most delicate phases of the upbringing process. Cycles of meetings were organized on issues concerning childhood and adolescence, and this also promoted integration between migrant and Italian families. Courses of Italian language for foreign women (mainly Arabic mother tongue) are organized every year.

Cultural investment has a key role in the activities of Gruppo Abele. For this reason, together with assistance programmes, in 2011 Gruppo Abele promoted cultural projects: its Study Centre was involved in research on social issues and its Library, open to the public, was visited by 2500 people. The publication of two monthly reviews – “Narcomafie” and “Animazione Sociale” (6000 subscribers) - continued throughout the year, as well as the work of the publishing house that prints books on social issues (15 new texts). Training courses for a total of 4200 hours were delivered to people working in social services and were also attended by teachers, voluntary workers and public officials.

Particular attention is still given today to young people (both Italian and migrants, especially from Romania and Morocco), with training paths specifically designed for them – prevention in schools and educational activities provided by youth outreach services. In 2011 10.000 young people were involved in these projects.

For more information please visit: www.gruppoabele.org

Gruppo Abele Association could contribute to MASELTOV by:

- **Reflecting MASELTOV with respect to the Italian perspective**
- Joining in MAB workshops for exchanging views on MASELTOV strategic objectives
- Giving presentations at the MAB meetings on recent issues regarding its own expertise
- Reviewing project deliverables, if possible
- Gathering information/points of view among internal experts and/or directly with migrant people about the social-cultural-technical-ethical issues implied in MASELTOV project and connected to migration, life processes (eg. learning, job placement, family transnational relationship, etc.) and the role of media and communication in social inclusion/exclusion.

4. MAB PLAN OF ACTIVITIES

- The implementation of the full scope of activity of the MASELTOV Advisory Board will start in September 2012 by informing all members about the full scope and the time plan.
- The MAB is planned to be complete until the meeting of the first MASELTOV workshop.
- A **first MASELTOV workshop** is planned to be held at the end of 2012 in order to get a first major feedback by the MAB.
- A **second MASELTOV workshop** with reduced participation will be organised in the second project year, most probably around September 2013.
- A **third and final MASELTOV workshop** will be organised in the third project year, in order to discuss the final project year and the white paper development, most probably in spring / summer 2014.
- An **international conference** on “ICT and immigration” will be organised by MASELTOV participants, within 2014. The MAB members will support the shaping of the conference.

5. CONCLUSION

The MASELTOV Advisory Board (MAB) will serve the project as an external source for expert advice and recommendations. It is expected that the MAB will enrich the project with its viewpoints and feedback given at critical decision points in time and furthermore provide input for roadmaps that will predict future activity in the field “ICT and immigration”. Furthermore, it will support the networking of MASELTOV ideas with the expert and stakeholder community in Europe and beyond.

More members will be joining the MAB and the process for the definition of the final configuration should be completed until the end of the first project year. For this reason, this deliverable may be updated at the end of the first project year and be submitted in terms of a “final version” to the MAB and the project consortium.